

Policy – Eligibility and Allocation

Policy Statement

BeyondHousing establishes eligibility criteria to ensure housing is made available to relieve households from housing stress

Purpose

The purpose of this policy is to outline:

- Eligibility for BeyondHousing long term social housing properties
- Allocation of vacant properties
- Strengthening local communities

Scope

This policy applies to all long term properties owned by BeyondHousing.

This policy does not apply to the following BeyondHousing programs:

- Transitional Housing Management (THM) program
- Properties managed by BeyondHousing on behalf of other property owners where the owner retains responsibility for eligibility and allocation of housing

Policy Detail

BeyondHousing will:

- Communicate clearly to applicants as to who is eligible for long term housing with BeyondHousing
- Only allocate long term housing to eligible applicants in a manner which is fair and equitable
- Comply with its contractual, legal and regulatory obligations relating to eligibility and allocation
- Allocate housing that:
 - Gives appropriate priority to households in need of housing assistance
 - Considers the health, safety and support needs of applicants
 - Matches individual housing needs with available properties
 - Strengthens local communities

Eligibility

BeyondHousing participates in the Victorian Housing Register (VHR). The VHR is a common register for all applicants for public housing and community housing in Victoria.

DHHS has established common eligibility criteria for the VHR, click [here](#) to access the DHHS criteria.

There are five criteria an applicant must meet to be eligible for a social housing property from the register, click [here](#) to access more information about the criteria:

- Proof of identity
- Australian citizen or Permanent resident
- Victorian resident
- Income eligibility.
- Asset eligibility;

Allocation

BeyondHousing will comply with all requirements of the VHR's allocation framework; click [here](#) for a copy of the framework.

BeyondHousing will:

- Source suitable applicants from the VHR.
- Match applicants to properties so that an allocation:
 - Is the right size for the applicants household
 - Is in an area appropriate for the applicants needs
 - Makes the best use of housing stock
 - Encourages a sustainable tenancy

Strengthening local communities

BeyondHousing may adopt different allocation strategies in response to:

- A high concentration of public and community housing stock in a particular area
- Existing neighbourhood tensions or disputes which may be intensified if allocations are not sensitively handled
- A mismatch of supply and demand making the property hard to let

Human Rights Considerations

In making decisions, BeyondHousing must give proper consideration to the relevant human rights in accordance with the *Charter of Human Rights and Responsibilities Act 2006 s38(1) (the charter)*.

This consideration should include the potential impact the proposed action we are undertaking may have on the applicants (and their household's) rights under the Charter.

Definitions

Applicant:	A person who has applied for housing via the VHR or directly to BeyondHousing
DHHS:	Department of Health and Human Services
Director of Housing:	The Victorian government statutory authority that owns public housing land in Victoria and the primary funding body for community housing
Priority Access:	Applicants on the VHR who have been assessed as having priority housing need. The Priority Access categories are: <ul style="list-style-type: none">• Emergency Management Housing• Priority Transfers• Homeless with Support• Supported Housing

- Temporary Absence
- Special Housing Needs
- Special Housing Needs (Aged 55 years and over)

Public Housing: Housing owned and managed by DHHS

Social Housing: The properties that are considered Social Housing under agreements between BeyondHousing and the Director of Housing

Transitional Housing: The Victorian Government program providing housing on a short term basis to people homeless or at risk of homelessness

VHR: The Victorian Housing Register, the state-wide common application for people seeking public housing and community housing

Related:

Policy

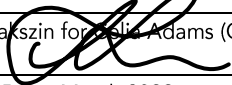
- Compliments and Complaints
- Maintenance and Repairs
- Privacy and Confidentiality
- Rent
- Rights and Responsibility
- Sustaining Tenancies
- Tenancy Management

Documents

- Performance Standards for Registered Housing Agencies – click [here](#)
- VHR Allocation Framework – click [here](#)

Legislation

- Charter of Human Rights and Responsibilities Act (2006) Vic
- Housing Act (1983) Vic
- Residential Tenancies Act (1997) Vic
- Child Wellbeing & Safety Act (2005) Vic
- Children, Youth & Families Act (2005) Vic

Approver: Leisa Makszin for Leisa Adams (CEO) Signed: 	Date Reviewed: March 2019
Scheduled Review Date: March 2022	Version: 1